# **Fairview**

## **Welcome to Fairview Diabetes Care Services Pharmacy**

Thank you for choosing Fairview Diabetes Care Services Pharmacy for all of your medication needs. We pledge to do whatever it takes to make getting your diabetes medications as simple and convenient as possible.

We appreciate your business and look forward to serving you.

#### **COMPREHENSIVE SERVICES**

## **Medications and Supplies**

- All diabetes medications, including insulin
- · Continuous glucose monitors, insulin pumps and supplies - leading-edge technology through vendor partners
- All diabetes supplies
- Free delivery to home or work







## Personalized Care Pharmacist on call 24/7

· Texting service to order refills, receive status updates and refill reminders for clinical and overall diabetes care and wellness

#### **Insurance Benefit Investigation**

- Verification of pharmacy and medical benefits\*
- Prior authorization approval\*\*
- \* We run test claims with pharmacy benefits. If the durable medical supplies are not covered; we will check medical benefits.
- \*\*If prior authorization is required, estimated time frames are 3-5 business days with prescription benefits or 10-14 business days with medical benefits. Fairview Pharmacy will contact the patient if there are any issues with insurance.

## CONTACT

Call: 612-672-5205 or 1-800-595-7140 (see hours below)

## **Questions and Updates**

Monday-Friday 8:30 a.m. to 4:30 p.m.

#### **Orders**

Monday-Friday 8:00 a.m. to 7:00 p.m. Saturdays 8:00 a.m. to 4:00 p.m.

## **Fairview Diabetes Care Services Pharmacy**

711 Kasota Avenue SE Minneapolis, MN 55414

## FAIRVIEW SPECIALTY PHARMACY

Fairview Specialty Pharmacy is here to help you with your personal medication needs. Just as you have a physician who is a specialist, our pharmacists are specialists in the medications you are taking. They are there to help you take your medications correctly and make it as convenient and simple as possible.





se Specialty Pharmacy nter Expires 08/01/2022

Rare Disease Pharmacy Center of Excellence Expires 08/01/2022

## PERSONAL SERVICE



Calls answered live



Pharmacists available 24/7



Highly rated customer service

#### REFILL CONVENIENCE

We'll contact you via your preferred communication method of text, email, or phone once a month before your refills are due to find out what you need, and we can fill your other prescriptions at the same time—whether they are for a specialty condition or any other need.

We offer shipping with care to a location of your choice—free of charge, throughout the continental U.S. For patients in the Twin Cities metro area, we use a courier service.

## PATIENT FINANCIAL ADVOCATES

Billing for specialty medications can be complicated, so we provide you with an expert in specialty medication billing, to answer your insurance questions and help you receive the most benefit from your insurance and healthcare dollars.

## **EXPERTISE**

Fairview Specialty Pharmacy is a URAC-certified pharmacy and one of the first URAC-certified Rare Disease Centers of Excellence.

#### **CONDITIONS WE TREAT**

Anemia/neutropenia
Ankylosing spondylitis
Asthma
Crohn's disease
Cystic fibrosis
Enzyme replacement therapy
Fertility services
Growth deficiency
Hemophilia/Von Willebrand disease

Hepatitis C
Hereditary angioedema
High cholesterol
HIV
Immune disorders/IVIG
Juvenile idiopathic arthritis
Lysosomal storage diseases
Multiple sclerosis
Phenylketonuria (PKU)

Psoriasis
Psoriatic arthritis
Pulmonary arterial hypertension
Rare or orphan conditions
Respiratory syncytial virus (RSV)
Rheumatoid arthritis
Transplant
Ulcerative colitis

## **FAIRVIEW SPECIALTY PHARMACY**

711 Kasota Ave. SE Minneapolis, MN 55414 FairviewSpecialtyRx.org

Phone: 612-672-5260 or 800-595-7140 (toll-free)

Fax: 866-347-4939

Hours: Mon-Fri: 8 a.m.-7 p.m. CST, Sat: 8 a.m.-4 p.m. CST

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